

Operations Plan & Roadmap Strategy

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Cofinançat per
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Introduction

Santiago Serrate Cuadra

IT/IS Senior Operations @Nestlé-Nespresso

- Operations and IT/Software solutions professional with more than 20 years of experience. Currently managing the IT/IS operations, support and technology development for Nespresso IT/IS worldwide
- Teaching Operations, Strategy, Product Development and Project Management for EMBA and other Masters
- Tutor for final Projects and Thesis



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Experience and Background



- Managed at global level the operations, projects and consultancy services for companies like Ricoh, CAME Parkare and Cinesa.



- Used to work with global teams to provide the best services for customers like Unilever, Siemens, Repsol, AENA and many others



- Technical Engineer in Electronics (UPC), Master in Information Technology Management (La Salle) and EMBA (La Salle)



- Additional certifications in ITIL V3, V4, Prince 2, SCRUM and Lean Six Sigma

What about you?



Who are you?



What is your current job? Are you planning to change it?



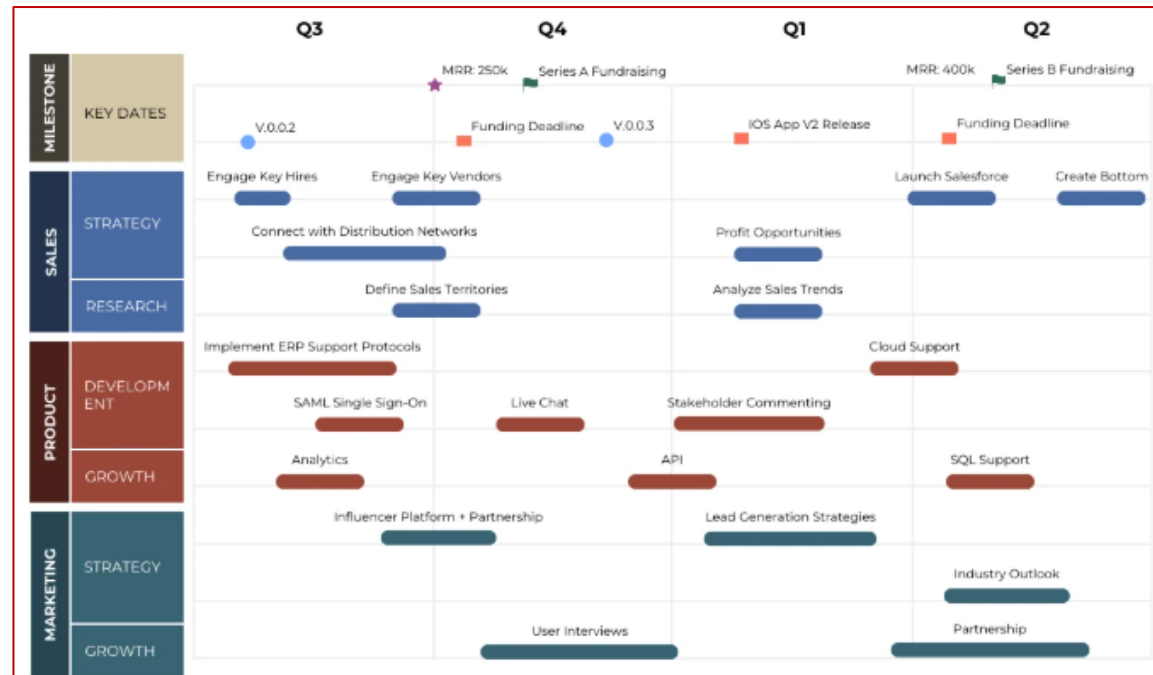
What is your background?



What is your project? What do you want to achieve?

Roadmap Strategy

A **strategic roadmap** is a high-level visual plan that outlines **how an organization will achieve its long-term goals over time**. It's not just a schedule—it connects **strategy to execution** by showing the major initiatives, their timing, and how they align with strategic objectives.



Roadmap Strategy

Key Characteristics:

- **Purpose:** Communicate the big picture—where the organization is headed and what steps will get it there.
- **Time Horizon:** Usually covers **1–3 years** (sometimes longer for big transformations).
- **Structure:**
 - **Themes or Pillars:** Broad strategic areas (e.g., *Digital Transformation*, *Sustainability*).
 - **Initiatives:** Major projects or programs under each theme.
 - **Timeline:** When initiatives start, end, and key milestones occur.

Audience: Executives, stakeholders, and delivery teams for alignment and prioritization.

Roadmap Strategy

Why it matters:

- Provides **clarity** on priorities.
 - Helps **sequence work** and manage dependencies.
- Serves as a **communication tool** for leadership and teams.

Roadmap Strategy - Example

Digital Agritech Strategic Roadmap (2026–2028)

The **long-term goal** is to **digitally transform agriculture to make farming more efficient, sustainable, and profitable.**

Strategic Vision

- **Data-driven farming:** Use IoT sensors, connectivity, and data platforms to monitor soil, water, and crop health in real time.
- **Precision agriculture:** Optimize irrigation, fertilizer, and pest control to reduce waste and increase yield.
- **Automation & AI:** Deploy drones and computer vision for scouting and pest detection, reducing manual labor.
- **Market integration:** Provide farmers with apps, marketplaces, and carbon credit systems to improve income and sustainability.
- **Compliance & sustainability:** Ensure traceability, water-use monitoring, and adherence to global standards.
- **Platform enablement:** Build APIs, governance frameworks, and change management to scale operations globally.

Roadmap Strategy - Example

Strategic Pillars (Themes)

1. Data & IoT Infrastructure

Enable real-time insights through connected sensors and data platforms.

2. Farm Operations

Optimize crop management using precision agriculture and automation.

3. Market Access & Services

Empower farmers with digital tools and new revenue streams.

4. Sustainability & Compliance

Ensure traceability, resource efficiency, and adherence to global standards.

5. Platform & Organizational Enablement

Build scalable technology and processes to support transformation.

Roadmap Strategy - Example

Initiatives (Examples under each pillar)

- **Data & IoT Infrastructure:**

- Deploy sensors
- Build LoRaWAN network
- Create data lake

- **Farm Operations:**

- Irrigation optimization
- Pest detection via AI
- Autonomous drones

- **Market Access & Services:**

- Farmer app
- Input marketplace
- Carbon credit issuance

- **Sustainability & Compliance:**

- Traceability systems
- Water/nutrient dashboards

- **Platform & Org Enablement:**

- APIs
- Data governance
- Change management

Roadmap Strategy – Best Practices

Timeframe & granularity

- Keep a 24–36 months window (e.g., 2026–2028)
- Use **quarters** for exec views; switch to **months** if you need delivery planning

Milestones

- Mark **decision gates** (PoC, MVP, GA), **regulatory checkpoints**, or **commercial launches**
- Tie milestones to measurable benefits or stage-gate exit criteria

Owners & governance

- Keep owners on the right for accountability
- Add a footer with your cadence (*monthly steerco, quarterly release train*)

Roadmap Strategy - Example

Based on the Best Practices the Milestones for the previous example could look like:

Data & IoT Infrastructure

- Deploy low-power field sensors (soil, moisture, weather) — Pilot Q1'26; Scale Q3'26
- Edge + LoRaWAN network build-out — Backhaul Q2'26; 80% coverage Q4'26
- Unified data lake & stream ingestion — MVP Q3'26; Prod Q1'27

Farm Operations

- Variable-rate irrigation optimization v1 — MVP Q4'26; ROI study Q2'27
- CV for pest & disease detection — Models Q1'27; Field trial Q3'27
- Autonomous scouting drones (POC) — POC Q2'27; Ops trial Q4'27

Roadmap Strategy - Example

Market Access & Services

- Farmer mobile app (advice, alerts, logs) — Beta Q3'26; GA Q4'26
- Input marketplace integration — Partners Q1'27; Launch Q3'27
- Carbon credit measurement & issuance — Method Q4'27; Issuance Q2'28

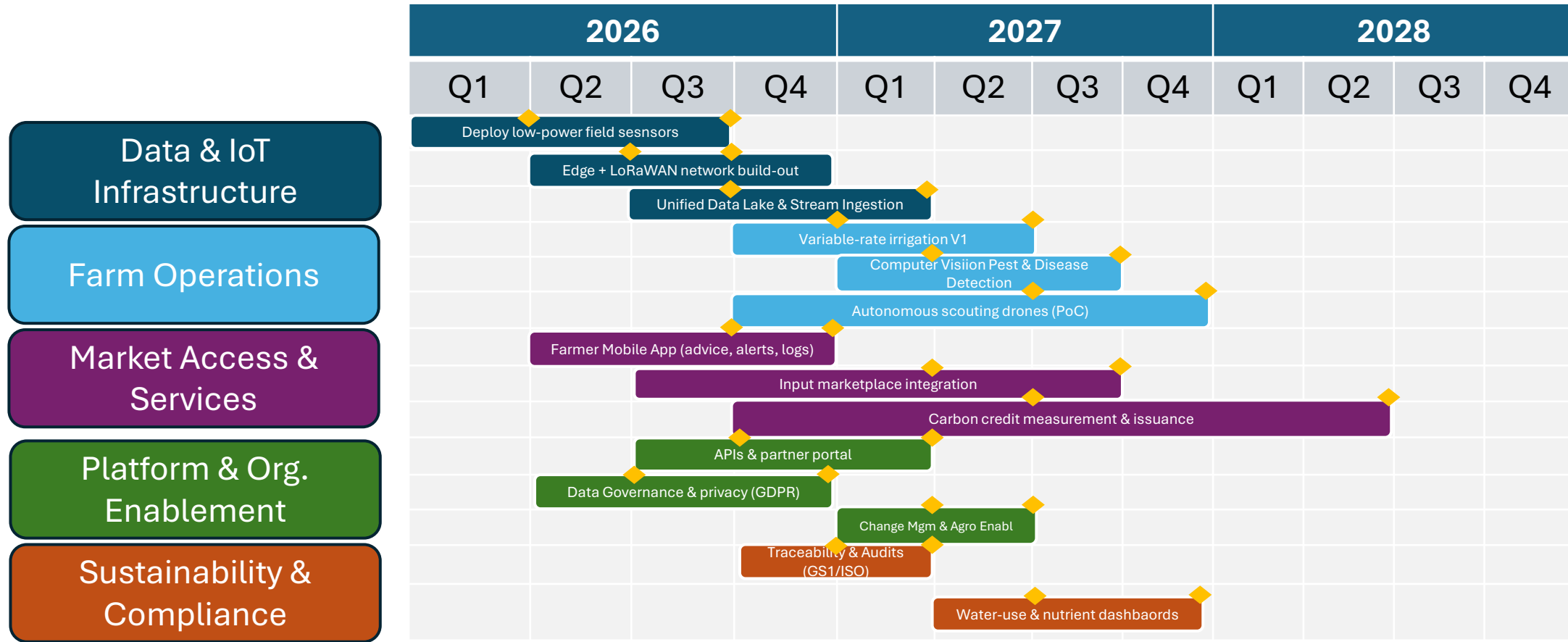
Platform & Organization Enablement

- APIs & partner portal — Portal beta Q3'26; APIs v1 Q1'27
- Data governance & privacy (GDPR/consent) — Policies Q2'26; Controls Q4'26
- Change mgmt & agronomist enablement — Playbooks Q1'27; Scale Q2'27

Sustainability & Compliance

- Field-level traceability & audits (GS1/ISO) — Trace v1 Q4'26; Audits Q1'27
- Water-use & nutrient dashboards — Dash v1 Q2'27; Benchmarks Q4'27

Roadmap Strategy - Example



Operations Plan

An **Operations Plan** is a detailed document or section that explains how a company will run day-to-day activities to achieve its strategic goals. It focuses on the execution side of strategy—the processes, resources, and responsibilities needed to deliver products or services efficiently.

Contributors		XX/XX/XXXX											
OBJECTIVES	MILESTONES		SEPTEMBER				OCTOBER						
			01-07	08-14	15-21	22-28	29-05	06-12	13-19	20-26	27-02	03-0	
OBJECTIVES	MAIN OBJECTIVE: PILOT PROJECT IN FULL PRODUCTION MODE BY MARCH 2025												
	G 1.1: Scientific Pilot & R&D Questions Identified												
	G 1.2: Scalatable Azolla Production Techniques, Technology and Costs Identified												
AGRICULTURE - PILOT PROJECT IN FULL PRODUCTION MODE	Flowerbed Developed	Tasks	First Drafts				Quotes						
		Capabilities	Operations team				Operations Team		Funds				
	Nursery Developed (Azolla Inoculum)	Tasks	Investigation & Contact Dr. Carrapiço				Together with Dr. Carrapiço and						
		Capabilities	Clps team & Sci Team				Clps team & Sci team, R						
	Water and Fertirrigation System	Tasks	Contact Irricampo, Aquamatrix,AquaLogus				Quotes & Design Options						
		Capabilities	Operations Team				Clps team & Subcontracted						
	Field Machinery	Tasks	First Drafts		Contact Fialho		Linear Pivot Quotes			Buy P			
		Capabilities	Clps team		Clps Team		Clps team			Funds			
	Crop Protection Plan & Crop Production Plan	Tasks					Develop PRODI Plan & Field Sheets						
		Capabilities					Clps team, PRODI guidelines						
	INDUSTRIAL - PILOT PROJECT IN FULL PRODUCTION MODE	Tecnology Partnership	Tasks	Identify and Contact Potential Partners					Get Quotes				
			Capabilities	Sourcing, Operations and R&D teams					Sourcing Team				
Rent a Processing Facility or Refurbish existing one		Tasks	Identify and Contact Potencial Suppliers and Contractors					Get Quotes					
		Capabilities	Sourcing Team					Sourcing Team					
Buy or rent Equipment		Tasks											
		Capabilities											
Industrial Machinery Preparation /Assembly		Tasks											
		Capabilities											
Commisioning and Testing Processes		Tasks											
		Capabilities											

Operations Plan – Key Elements

- **Objectives & Scope:** What the plan aims to accomplish (e.g., meet production targets, ensure service quality)
- **Processes & Workflows:** Step-by-step description of how core activities will be carried out (manufacturing, logistics, customer service)
- **Resources:**
 - People: Roles, Responsibilities, Staffing plans
 - Assets: Equipment, Facilities, Technology
 - Budget: Operational costs and allocations**
- **Timeline:** Daily, weekly, monthly, or quarterly schedules for tasks and deliverables
- **KPIs & Metrics:** How success will be measured (e.g., production output, defect rate, delivery time)
- **Risk Management:** Contingency plans for supply chain disruptions, equipment failures, etc.

Operations Plan & Roadmap Strategy

- **Roadmap answers:** *“What are the big initiatives and when do they happen?”*
- **Operations Plan answers:** *“How will we deliver those initiatives day-to-day?”*

Operations Plan & Roadmap Strategy

Linking Mechanism	
Roadmap Element	Operations Plan Detail
Vision & Pillars	Operational Objectives aligned to each Pillar
Initiatives (Bars in Gantt)	Detailed workflows, resources allocation, SOPs
Milestones	Task breakdown, deadlines, quality checks
Owners	Team roles, RACI matrix, Staffing Plan
KPIs	Daily/Weekly metrics, Dashboards

Operations Plan & Roadmap Strategy

Based on the previous example the link could look like:

Pillar: Data & IoT Infrastructure

Objective 1: Data & IoT Infra ready by Q2 2027

Roadmap Initiative – Deploy IoT sensors (Q1-Q3 2026)

Procurement Schedule for sensors

Field installation process

Training for technicians

Weekly progress tracking

Risk mitigation (e.g., supply delays)

TOTAL COST

Operations Plan & Roadmap Strategy

For all the Initiatives you will need to define the Operations Plan. The combination of all Operation Plans will ensure the execution of the Pillar defined in your Strategy

Pillar: Data & IoT Infrastructure

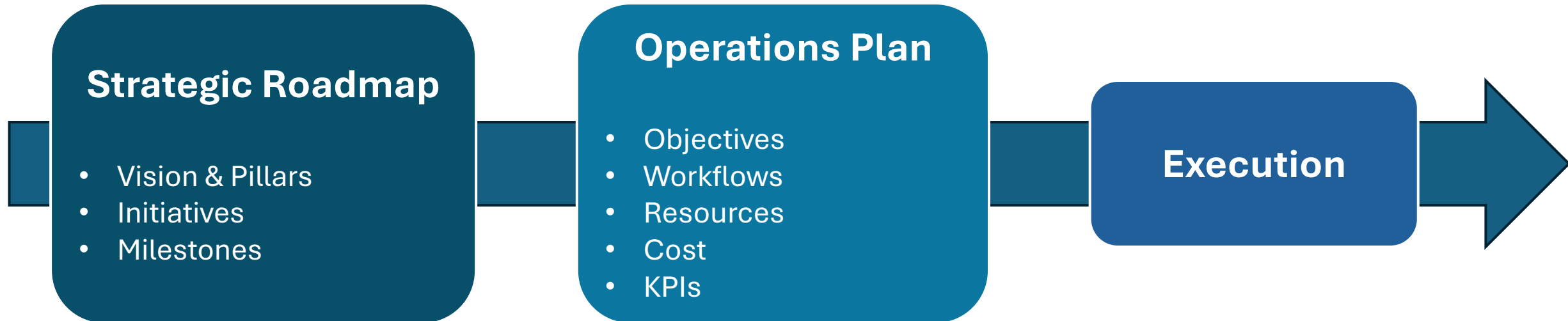
Objective 1: Data & IoT Infra ready by Q2 2027

Roadmap Initiative – Deploy IoT sensors (Q1-Q3 2026)

Roadmap Initiative – Edge + Network(Q2-Q3 2026)

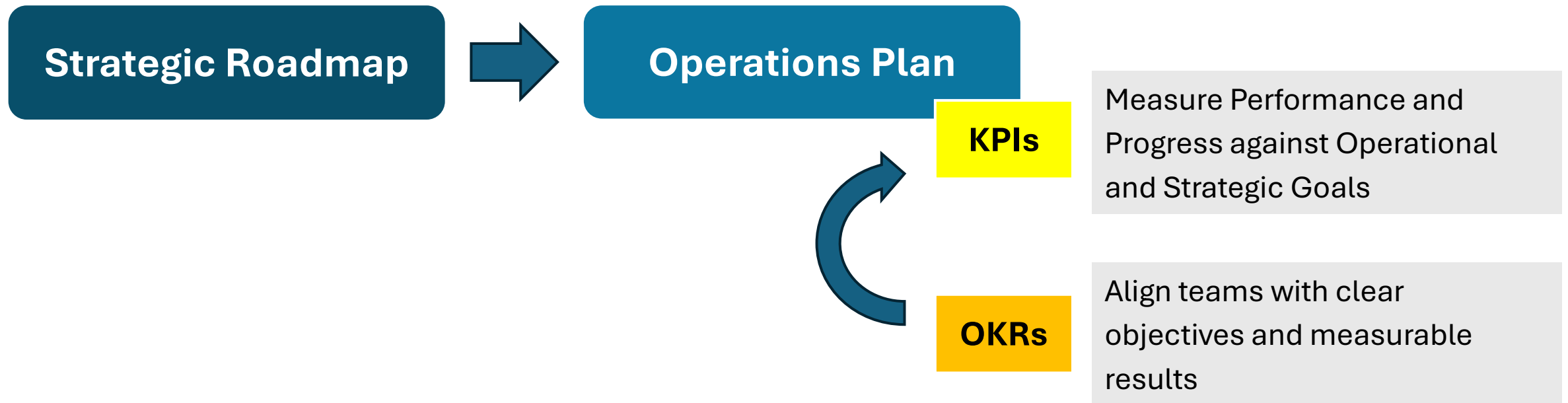
Roadmap Initiative – Data Lake (Q3 2026-Q1 2027)

Operations Plan & Roadmap Strategy



Operations Plan & Roadmap Strategy

It is important to measure and track. For this you must use KPIs and OKRs



Operations Plan & Roadmap Strategy

Based on the example shared above. We can think about some KPIs and OKRs

Strategic Roadmap



Operations Plan

Pillar:

Data & IoT Infrastructure

Objective 1:

Data & IoT Infra ready by Q2 2027

Roadmap Initiative – Deploy IoT sensors (Q1-Q3 2026)

KPIs

- Sensor deployment coverage: **80% by Q3 2026**
- Water usage reduction: **- 20% per hectare**
- Farmer adoption: **70% by end of year**

OKRs

Objective: Improve farm efficiency through IoT

- Deploy 10.000 sensors by Q3 2026
- Achieve 15% yield improvement by Q4 2027
- Reduce irrigation costs by 20%



What now?

- Create the Operations Plan for your project (7 months) focusing on the Objectives and Milestones for:
 - Product Development
 - Market Development
 - Organization and Resources
- You can use the Roadmap Template

XXXXXXXXXX

	SEPTEMBER				OCTOBER				NOVEMBER				DECEMBER				JANUARY				FEBRUARY				MARCH			
	01-07	08-14	15-21	22-28	29-05	06-12	13-19	20-26	27-02	03-09	10-16	17-23	24-30	01-07	08-14	15-21	22-28	29-04	05-11	12-18	19-25	26-01	02-08	09-15	16-22	23-29	30-05	
	PLAN																											
	PLAN																											
	Azolla Production																											
Tasks	First Drafts				Quotes				Construction																			
Capabilities	Operations team				Operations Team				Funds & Subcontracting //																			
Tasks	Investigation & Contact Dr. Carrapiço				Together with Dr. Carrapiço and Scientific division (Carloti) begin DRAFTS												Quotes				Construction							
Capabilities	Opr team & Sol Team				Opr team & Sol team, funding for consultancy (Carrapiço) //												Opr & Sol teams				subcontracting & funding //							
Tasks	Contact Iricampo, Agamatrix, Aquatoges				Quotes & Design Options				Installation				Testing															
Capabilities	Operations Team				Opr team & Subcontracted				Subcontracted & Funds //				Operations team															
Tasks	First Drafts		Contact Fialho		Linear Pivot Quotes				Buy PIVOT				Deliver PIVOT to Fialho factory, where it will be customize for harvest								Install & Test							
Capabilities	Opr team		Opr Team		Opr team				Funds //				Subcontracted, supervision by all teams, funds //								Subcontracted, supervision by all teams							
Tasks					Develop PRODI Plan & Field Sheets				Develop Digital Sheets to insert field data				Buy crop INSUMS (fertilizers, organic bed, chromatic insect traps)															
Capabilities					Opr team, PRODI guidelines				Opr Team, Excel (or paid specific software)				Operations Team, funds //															
Tasks	Identify and Contact Potential Partners				Get Quotes				Select																			
Capabilities	Sourcing, Operations and R&D teams				Sourcing Team				Manager																			
Tasks	Identify and Contact Potential Suppliers and Contractors				Get Quotes				Assembling or Refurbishment and Finishing																			
Capabilities	Sourcing Team				Sourcing Team				Sourcing & Opr Team, Funds, Subcontractors //																			
Tasks													Rent or Purchase orders sent															
Capabilities													Sourcing Team, Funds //															
Tasks																	Machinery & Equipment Installation											
Capabilities																	Operations Team, Suppliers											
Tasks																					Commissioning & Tests							
Capabilities																					Opr&Sol teams + Sup.							
Tasks	Identify and Contact Potential Partners				Contact remnant feed formulation				Get Quotes				Develop Milestones to Final Plan for scientific evaluation of harvested azolla nutritional parameters, chemical composition variations due to crop conditions, final product formulation, protein extration processes, by products in extration processes															
Capabilities	Founders, Contact Spares, ColibacF, Merchants, Carrapiço				Founders				Sourcing Team (Founders)				Scientific and Opr Team, Partners, Funds for partners															
Tasks					Development of Mitigation Plan Together with risk assessment				Implementation Phase of risk mitigation on production site, Crop production system modelation to consider risk free production																			
Capabilities					Founders, Im&S, Merchants, Sol Partners				Sol Team, Opr Team, Partners, funds for partners fee (if needed) //																			
Tasks					Team Formation & Resource Allocation				Literature Review & Defining Research Objectives (Literature Review, Identification of Knowledge Gaps, Define Research Objectives, Formulate Hypotheses to Test)																			
Capabilities					Founders								Sol Team and Partners															
Tasks					Team Formation & Resource Allocation				Literature Review & Defining Research Objectives (Literature Review, Identification of Knowledge Gaps, Define Research Objectives, Formulate Hypotheses to Test)																			
Capabilities					Founders								Sol Team and Partners															

Starting Azolla Cultivation in 1ha of Land - Pilot Project

Production Line ready to produce Animal Feed and prepare Protein for testing and Certification

Protocols, Guidelines to validate Scientifically the Pilot, Risk Plan done.

Thank you!



Generalitat de Catalunya
**Departament d'Empresa
i Treball**



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